

**Baxi Amazon or Love2Shop Gift Card Promotion – Monday 3<sup>rd</sup> February to Friday 28<sup>th</sup> February 2020**

1. The promoter is Baxi Heating UK Limited (company number 03879156) (“Baxi”), whose registered office is at Brooks House, Coventry Road, Warwick, CV34 4LL.
2. The promotion is open to residents of the United Kingdom aged 18 or over. Employees of Baxi, their families, agencies or anyone else connected with the promotion are not eligible to participate.
3. By entering the promotion, participants will be deemed to have accepted these terms and conditions and agreed to be bound by them.
4. The promotion runs from 8am on Monday 3<sup>rd</sup> February until 8pm on Friday 28<sup>th</sup> February 2020 (“the offer period”).
5. An Amazon Gift Card or Love2Shop gift card can be chosen:
  - a. In warranty Maintenance & Support plan is eligible for £15 gift card
  - b. Out of warranty ‘Gold’ Maintenance & Support plan is eligible for £25 gift card
  - c. Out of warranty ‘Platinum’ Maintenance & Support plan is eligible for £30 gift card
6. To be eligible to receive either an Amazon Gift Card or Love2Shop Gift Card (“the offer”), a customer must:
  - a. take out a new Maintenance & Support provided by Domestic & General Limited through the Baxi Customer Support contact centre during the offer period; and
  - b. provide full contact and address details, including a valid email address, when taking out the plan; and
  - c. Respond within 30 days to an email which will be sent out around 30 days after the relevant plan is taken out selecting voucher choice.
7. Subject to availability, either an Amazon Gift Card or Love2Shop Gift Card will be despatched around 60 days after the relevant plan is taken out, provided the plan is still active, and sent to the address of the registered plan holder.
8. Baxi accepts no liability for any losses resulting from the provision of incorrect contact address details provided by the customer, or for any postal damage, loss or delay.
9. The offer is non-exchangeable, non-transferable, and not redeemable for cash.
10. Baxi reserves the right to substitute the offer with another offer of similar value in the event the original is not available.
11. Baxi reserves the right to withdraw, or amend or alter the terms of, the promotion at any time and without notice. Participants will be deemed to agree that no liability shall attach to Baxi as a result of any withdrawal, amendment or alteration.
12. Baxi reserves the right to amend or alter these terms and conditions without notice. These terms and conditions prevail in the event of any conflict or inconsistency with any other communications relating to the promotion.
13. This offer may not be used in conjunction with any other offers, discounts, or incentives that may be available during the offer period.
14. If a plan holder believes they are eligible for the offer, the promoter will investigate the claim provided the promoter receives this enquiry by 31<sup>st</sup> June 2020.
15. Baxi’s decision in respect of all matters relating to the promotion will be final and no correspondence will be entered into.

16. Any personal data relating to participants will be used solely in accordance with current data protection legislation and will not be shared with third parties except those necessary to administer this offer.
17. Neither Baxi nor any other person or party associated with the promotion shall be liable for any loss or damage whatsoever suffered (including, but not limited to, indirect or consequential loss or damage) or personal injury suffered or sustained or death in connection with either participation in the promotion or with any prizes offered.
18. The promotion and these terms and conditions will be governed by English law and any disputes/claims which arise out of or in connection with them will be subject to the exclusive jurisdiction of the English courts.