



Baxi 'Keep Heating Britain' Prize Draw Terms and Conditions

1. The promoter is Baxi Heating UK Limited (company number 03879156) (“Baxi”), whose registered office is at Brooks House, Coventry Road, Warwick, CV34 4LL.
2. The promotion is open to Baxi Works members within the United Kingdom aged 18 or over. Employees of Baxi, their families, agencies, or anyone else professionally connected with the promotion are not eligible to participate.
3. By entering the promotion, participants will be deemed to have accepted these terms and conditions and agreed to be bound by them.
4. The promotion will run from 00:01 hours on Monday 25th January 2021 to 23:59 hours on Sunday 4th April 2021 inclusive (the “promotional period”).
5. To qualify for the promotion, participants must either:
 - a. join Baxi Works during the promotional period and register at least one Baxi boiler (excluding the Baxi Assure range) for warranty only or both warranty and Gas Safe on Baxi Works during the promotional period. Any Baxi boiler not registered for warranty only or warranty and Gas Safe during the promotional period will not qualify for the promotion, regardless of installation date, technical issues or installation problems. Each correctly completed registration will qualify as an entry to the promotion. There is no limit on the number of registrations a participant may make;
 - OR
 - b. have joined Baxi Works prior to the promotional period and submit a testimonial explaining how Baxi Works has helped them. Testimonials must be at least 25 words in length and can only be submitted through the participant’s Baxi Works account using the suggestion box feature. Only one correctly submitted testimonial per Baxi Works account will qualify as an entry to the promotion. In the event that multiple testimonials are received, only the first will be accepted.



6. Valid entries received will be entered into a weekly prize draw. It is anticipated that the draws will take place every Wednesday during the promotional period, with the first draw being held on 3rd February 2021 and the final draw on 7th April 2021, however Baxi reserves the right to hold a draw on an alternative day should such need arise. Valid entries received between 00:01 hours on Monday to 23.59 hours on Sunday will be entered into the draw on the subsequent Wednesday.

Prize Draw	Entry Start Date	Entry End Date	Weekly Prize Draw Date
1	Mon 25 Jan *	Sun 31 Jan	Wed 3 Feb
2	Mon 1 Feb	Sun 7 Feb	Wed 10 Feb
3	Mon 8 Feb	Sun 14 Feb	Wed 17 Feb
4	Mon 15 Feb	Sun 21 Feb	Wed 24 Feb
5	Mon 22 Feb	Sun 28 Feb	Wed 3 Mar
6	Mon 1 Mar	Sun 7 Mar	Wed 10 Mar
7	Mon 8 Mar	Sun 14 Mar	Wed 17 Mar
8	Mon 15 Mar	Sun 21 Mar	Wed 24 Mar
9	Mon 22 Mar	Sun 28 Mar	Wed 31 Mar
10	Mon 29 Mar	Sun 4 Apr **	Wed 7 Apr

* start of promotional period

** end of promotional period

7. In each weekly prize draw, 50 valid entries will be selected at random to win one of the following prizes:
- £10 Costa Coffee e-codes (125 available);
 - £10 Greggs gift codes (125 available);
 - £20 pre-paid fuel cards (100 available);
 - £30 Halfords gift card (80 available); and
 - Spotify three month membership (70 available).

Prizes will be allocated randomly to winners.



8. Winners will be contacted by 8848, our telemarketing provider, within five working days of the weekly prize draw for confirmation of their name and delivery address. Once confirmation is received, prizes will be despatched to the winners within seven working days. Baxi accepts no liability for any losses resulting from the provision of incorrect contact or address details by participants.
9. In addition to the weekly prize draws, all valid entries received will be entered into a separate prize draw to win a Nissan e-NV200 Visia Electric Van 24 month lease and standard installation of a Pod Point home electric wall charger (“the lease prize draw”). The lease prize draw will take place on Friday 9th April 2021 with the winner being selected at random. The winner will be contacted within five working days of the lease prize draw. If the winner cannot be contacted or is unable to comply with these terms and conditions, the prize will be treated as forfeited and Baxi reserves the right to select a replacement winner. The lease prize draw winner will be required to enter into an agreement with the leasing company and must have a valid UK driving licence. Baxi will pay the lease costs for 24 months and the cost of the home charger installation (if required). The lease prize draw winner will be responsible for all other costs associated with the lease, including but not limited to insurance, breakdown cover, vehicle excise duty, delivery and collection charges, servicing and maintenance, damage and excess mileage charges. The lease prize draw winner may opt to receive a cash alternative of £8,000 instead of the 24 month lease and home charger installation costs. The cash alternative will be paid by BACS to a UK bank account as confirmed by the lease prize draw winner. The account must be in the lease prize draw winner’s name; payments will not be made to third parties or to non-UK accounts. Baxi accepts no liability for any losses resulting from the provision of incorrect payment details or any bank charges or other fees that may be incurred.
10. Other than as stated in these terms and conditions, prizes are non-exchangeable, non-transferable, and are not redeemable for cash or other prizes.



11. Baxi reserves the right to substitute a prize with another prize of similar value in the event the original prize offered is not available.
12. Winners agree to take part in publicity related to the promotion. Such publicity may include the use of the winner's name, photograph (which they will provide on request) and a statement regarding the promotion and/or Baxi products and services. Should a winner not want to take part in any publicity related to the promotion, they must inform Baxi in writing, by email to marketing@baxi.co.uk.
13. The surname and county of residence of the winner of the lease prize draw together with, if applicable, their winning entry can be obtained by sending an email to marketing@baxi.co.uk within 14 days of the lease prize draw. Participants who do not wish such information to be provided should they win should object in advance of the end of the promotional period by sending an email to marketing@baxi.co.uk specifying which promotion they have entered and what information they object to being published.
14. Full Baxi Works terms and conditions apply to this promotion. These can be found at www.baxiworks.co.uk/terms-and-conditions.
15. Participants are responsible for accounting to HMRC for any VAT or other taxes arising from the promotion as may be necessary.
16. Baxi reserves the right, in its absolute discretion, to verify those that qualify for the promotion, including but not limited to proof of identity and proof of membership of Baxi Works, and to withdraw the promotion and/or disqualify any participant where there are reasonable grounds to believe there has been a breach of these terms and conditions or otherwise where a participant has gained advantage from participating in or used fraudulent means to qualify for the promotion.
17. Baxi reserves the right to withdraw, or amend or alter the terms of, the promotion at any time and without notice. Participants will be deemed to agree that no liability shall attach to Baxi as a result of any withdrawal, amendment or alteration.



18. Baxi reserves the right to amend or alter these terms and conditions without notice. These terms and conditions prevail in the event of any conflict or inconsistency with any other communications relating to the promotion.
19. Baxi's decision in respect of all matters relating to the promotion will be final and no correspondence will be entered into.
20. Any personal data relating to participants will be used solely in accordance with current data protection legislation and will not be shared with third parties except those necessary to administer this promotion.
21. Neither Baxi nor any other person or party associated with the promotion shall be liable for any loss or damage whatsoever suffered (including, but not limited to, indirect or consequential loss or damage) or personal injury suffered or sustained or death in connection with either participation in the promotion or with any prizes offered.
22. The promotion and these terms and conditions will be governed by English law and any disputes/claims which arise out of or in connection with them will be subject to the exclusive jurisdiction of the English courts.